

(SPONSORED BY : CHANDRAMMA EDUCATIONAL SOCIETY)

Affiliated to Kaloji Narayana Rao University of Health Sciences, Warangal, Telangana.

Recognised by Dental Council of India, New Delhi.

Grievances and Redressal Committee

Minutes of meeting

Date: 26/06/2024

The meeting of Grievances and Redressal committee commenced at 2:00pm on the 26/06/2024 in the council hall of MRDCW in order to discuss the problem faced by the interns. The drop box has been opened in the presence of all committee members. Received grievance was forwarded to the Principal for redressal.

The following complaint was brought to the notice of the committee.

1. Request for E-Library access for preparing for competitive exams and for academic references.

The members of the committee discussed the problem along with the management to look into the issue as quickly as possible. The issue was brought to the notice of the Principal and he immediately ordered the persons to give access to E- library within a couple of days.

The following members of the committee attended the meeting:

Dr. P.V Durga Rao

Dr. Aruna Kumari

Dr. G. Lavanya

Dr. Priyanka Patra

Dr. Sindhuja

Hyderabad Of Hyderabad

Principal / Dean

Malla Reddy Dental College for Women

Co-ordinator



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Grievances and Redressal Committee Report

Date: 28/06/24

The Principal, MRDCW,

Hyderabad, 500055.

Sub: Report on grievance received from the stake holders during the academic year 2024-25

Respected sir,

The grievance redressal committee has received a grievance and is accepted for redressal during the academic year 2024-25. The details are as follows

S.No:	Name of the aggrieved stake holder	Grievance received on	Brief description of Grievance	Action taken	Current status
1.	Interns batch	18/06/24	Request for access to E-library to prepare for competitive exams and use as a study guide.	from the interns Principal has	Completed.

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Principal / Dean

Malla Reddy Dental College for Women

oordinator



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Grievances and Redressal Committee

Minutes of meeting

Date: 19/12/2024

The meeting of Grievances and Redressal committee commenced at 2:00pm on the 19/12/2024 in the council hall of MRDCW in order to discuss the problems faced by the students and staff. The drop box has been opened in the presence of all committee members. Received grievances were forwarded to the principal for redressal.

The following complaintwas brought to the notice of the committee.

1.Request for increasing the capacity and provision of AC buses to avoid inconvenience and overcrowding caused by the insufficiency of seats.

The members of the committee discussed the problem along with the management to look into the issue as quickly as possible. The issue was brought to the notice of the Principal and he immediately ordered the persons concerned to rectify the same within a couple of days.

The following members of the committee attended the meeting:

Dr. P.V Durga Rao

Dr. Aruna Kumari

Dr. G. Lavanya

Dr. Priyanka Patra

Dr. Sindhuja Cudhije

Hyderabac

Hyderabad -

Principal / Dean

Malla Reddy Dental College for Women

Principal / Dean

Malla Reddy Dental College for Women

Co-ordinator



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Grievances and Redressal Committee

Report

Date: 23/12/24

The Principal,

MRDCW,

Hyderabad, 500055.

Sub: Report on grievance received from the stake holders during the academic year 2024-25 Respected sir,

The grievance redressal committee has received a grievance and is accepted for redressal during the academic year 2024-25. The details are as follows

S.No:	Name of the aggrieved stake holder	Grievance received on	Brief description of Grievance	Action taken	Current status
1.	4 th year students Class representative	11/12/2024	Complaint regarding insufficient bus capacity, leading to overcrowding and inconvenience during travel. Requested increase in bus capacity and AC buses	from the students Principal has	completed.

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Coordinator

Principal / Dean

Malla Reddy Dental College for Women